

TxDMV's One-Stop-Shop Telephone Menu for Motor Carriers

For assistance with Oversize/Overweight Permits, operating credentials for motor carriers or autonomous vehicles, or fleet, multi-year, and Apportioned Registration, call 1-800-299-1700 (or 1-512-872-8090 for local calls). Use the phone menu to select your topic by pressing the main number, followed by the applicable sub-menu options.

Motor Carrier Division Sections	Menu Options		
Oversize/Overweight Permits - Call Center hours M-F: 8a.m. - 4:30p.m.	2		
Order a single-trip routed permit such as a General, Manufactured Housing, Portable Building, or Mileage permit	2	1	
Amend or ask questions about a single-trip routed permit such as a General, Manufactured Housing, Portable Building, or Mileage permit	2	2	
Order, amend, or ask questions about a time-based permit such as a 30/60/90-day Width or Length permit, Quarterly Hubometer, Annual Envelope, Weight Tolerance, Timber, or Ready-Mixed Concrete Truck permit. Please note that not all these permit types can be ordered or amended by phone.	2	3	
Order, amend, or ask general questions about a Superheavy, Route Inspection, or Housemove permit. Please note that not all these permit types can be ordered by phone.	2	4	
Credentialing (Insurance Cab Cards) - Call Center hours M-F: 8a.m. - 4:30p.m.	3		
Spanish	3	1	
Automated motor vehicle authorizations	3	2	
Ask questions about obtaining a Texas operating authority, required insurance filings, Unified Carrier Registration (UCR), general registration, or the Texas Motor Carrier Credentialing System (TxMCCS).	3	3	
Ask questions about certificate of registration penalties or file a complaint regarding an automated motor vehicle company.	3	4	
Commercial Fleet Services - Call Center hours M/T/TH/F: 8a.m. - 4:30p.m. W: 9a.m. - 4:30p.m.	5		
Apportioned registration or Forestry registration	5	1	
Fleet, multi-year, Token Trailer registration, or Heavy Vehicle Use Tax	5	2	
Questions about Texas International Registration Plan (TxIRP) Compliance audits	5	3	

Other Helpful Information		
USDOT Number from the Federal Motor Carrier Safety Administration	1	1
Driver's License Information	1	2
International Fuel Tax Agreement and Other Motor Fuel Tax Information	1	3
Motor Carrier Safety Regulations	1	4
Compliance/Enforcement inquiries about violations of registration or size and weight laws	4	
Temporary Vehicle Registration	6	